

DWSRF Free Technical Assistance



We prioritize technical assistance to systems serving less than 10,000 people in rural or disadvantaged communities. Any system can request technical assistance, but we do not guarantee the system will receive free help through our providers. [Technical Assistance Request Online Form](#).

Lead Service Line Inventory

- Historical records review
- Classifying lines
- Guidance for visual inspection
- Fill out and submit inventory to DOH

Planning & Engineering

- Planning documents (WSP or SWSMP)
- Engineer Designs for improvement projects
- Pre and Post construction Work
- Bid documents
- Project management (for non DWSRF projects)
- Engineering assessments for treatment of emerging contaminants

DWSRF Eligibility and Application

- Planning documents (WSP or SWSMP)
- Project planning
- Bidding and procurement
- Submitting DWSRF applications

Managerial Development

- Needs assessment
- Reviewing ordinances, bylaws, policies
- Leadership Development
- Help with meeting facilitation
- Governance evaluation for consolidation

Financial Management

- Rate structuring
- Budgeting & financial planning
- Asset management
- Credit worthiness
- Income surveys
- New connection fees

Technical Help

- Technical assistance for coming into compliance or addressing specific issues
- On-site trouble shooting of system components
- Certified Operator Apprenticeships
- Quest Programs

Bidding & Procurement

- Developing RFPs and RFQs for professional services
- Developing bid documents for construction
- Contract solicitation
- Bid submittal review
- Assist with interviewing firms for professional services

Training

- Many topics available for in-person & virtual trainings to maintain CEUs or build knowledge base. Example topics include
- Water System 101
- Board Management
- Water Quality Sampling Requirements
- Bidding and Procurement
- SWSMP development

[Technical Assistance Request Online Form](#)**Other Assistance Resources****[EPA Water TA](#)****[IACC Tech Teams](#)****[RCAC Free Training](#)**